



**Port Phillip Ferries**

## **Port Phillip Ferries Golf Package T&Cs (Updated 10 October 2022)**

By making deposit payment to this package, you agree to below Terms and Conditions

### **Payment terms**

Port Phillip Ferries requires a \$100 per person non-refundable deposit per booking within 7 days. Final payment is due 30 days prior to departure or at time of booking if within 30 days.

### **Cancellation policies**

Days of Notice

31 days or more	Loss of deposit.
30-8 days	30% of package price.
7 days or less	100% of package price.

All cancellations must be received in writing by Port Phillip Ferries to [info@portphillipferries.com.au](mailto:info@portphillipferries.com.au). Cancellations are not effective until this notification has been received. If your package has commenced, 100% of the full package price is charged.

If full payment is not received by the due date, Port Phillip Ferries has the right to cancel your reservation and no refund will be made.

Please see full Terms and Conditions ([insert hyperlink](#))

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Port Phillip Ferries reserve the right to change these booking conditions at any time prior to you making a booking.

### **Itinerary**

You will receive your itinerary via email once deposit payment is made. All services included are outlined in the itinerary.

The information in your Itinerary supersedes the information provided on our website. You will be advised directly if there are any changes to the information provided in your itinerary.

Travellers are responsible for any additional costs incurred outside the services outlined in Itinerary.

### **Third Party Service Providers**

Port Phillip Ferries sell various packages which include other service operators (herein referred to as 'third-party service provider(s)'). All bookings are made subject to the terms and conditions and limitation of liability imposed by Port Phillip Ferries and third-party service providers. Port Phillip Ferries act in good faith on behalf of our suppliers, but we do not accept any liability of any nature, for the acts, omissions or default, whether negligent or otherwise, of third-party service providers over whom we have no direct control. Under circumstances where liability cannot be excluded, such liability is limited to the value of the purchased tour arrangements. Port Phillip Ferries do not accept any liability in contract or otherwise for any personal injury, death, property damage, loss (including consequential loss), delay, additional expense or inconvenience caused by a force majeure or any other event which is beyond our control.

Please see below link for Port Phillip Ferries and all third-party service provider's T&Cs.

- Portarlington Grand Hotel <https://www.portarlingtongrandhotel.com.au/terms/>
- Portarlington Golf Club <https://portarlington.miclub.com.au/cms/terms-conditions/>
- Lonsdale Links <https://www.lonsdalelinks.com.au/cms/golf/green-fees/>
- 13<sup>th</sup> Beach <https://13thbeach.miclub.com.au/cms/terms-conditions/>
- Curlewis Golf Club <https://curlewisgolf.com.au/pages/policies-and-guidelines>
  
- Port Phillip Ferries <https://www.portphillipferries.com.au/terms-and-conditions/>



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By making the deposit to this package, you agree to review third – party service provider’s T&Cs and be bound by them. If having reviewed the supplier’s booking terms and conditions, you have any concerns about participating in the experience, please do not proceed with deposit payment as it is a non refundable deposit.

### **Travel Insurance**

If you are booking your tour or activity as part of a holiday, please ensure that you have adequate travel insurance to cover you against unforeseen circumstances.

### **COVID-19**

It is your responsibility to ensure that you comply at all times with service provider’s COVID-19 requirement.

### **Force Majeure**

If the trip is cancelled as a result of a Force Majeure Event, a Port Phillip Ferries Gift Card credit to the value of funds paid to date, less any third-party costs incurred, will be provided. All Port Phillip Ferries Gift Card credits will be valid for 36 months from date of issue.

### **Booking variations**

A fee may be applicable to any changes of name or name corrections. On some occasions changes may not be able to accept.

A change of trip date or itinerary after final payment is due will be treated as a Cancellation. Please see Cancellation policies for details.

### **Cancellation by Port Phillip Ferries**

Port Phillip Ferries reserves the right, to modify or cancel any trip, accommodation, in-destination activity, or arrangement at any time. The traveller will be notified in writing if such cancellation incur.



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### **Special Requests**

Any dietary requests, special meal requirements including allergies or any other special request, must be provided at the time of booking. Port Phillip Ferries will pass on the request to its related service provider however does not guarantee such request will be fulfilled. It is your responsibility to double check and reconfirm any requirements with third party service providers.